

# the Overtimes

News for the People in Montgomery County Government

July/August 1999



**GONE BUT NOT FORGOTTEN** --- The Office of Public Information has bid a fond farewell to fellow staffer Mike Hall, who retired in July after more than 25 years of service. For the past decade, he served as a public information officer and County spokesperson. He also spent 15 years in the County's Fire and Rescue Services, where he was a spokesperson, as well as a paramedic, firefighter and educator.

At a retirement party held in his honor, Hall received numerous accolades and good-natured "tributes" from co-workers past and present. Above, Hall chats with Jerry Pasternak, (center) Special Assistant to the County Executive, and former County Executive Sid Kramer.

Hall's immediate plans are to relax, play a little golf, do some fishing and take a vacation to Las Vegas. In August, he will embark on a new career with Holy Cross Health, where he will manage the media and community relations program.

## The Archives Documents County Government

Located in the basement of the Red Brick Courthouse in Rockville, the Archives was established in 1985 by then-County Executive Charles W. Gilchrist as the official repository for all County records of enduring value. The Archives is operated by History Associates, Inc., an archival, historical services firm based in Rockville and under contract to the Department of Public Libraries.

The Archives is often confused with the County Records Center, located on Anniversary Circle in Gaithersburg. The Records Center serves as a warehouse for records of short-term value, which are routinely destroyed in a specific time, or for permanently valuable records that are still used.

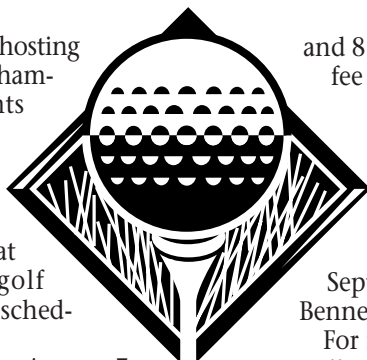
When significant historical records are transferred to the Archives, however, the archivists arrange them in an orderly fashion, rehouse or reformat them to ensure their preservation and describe their content so they are available to anyone who needs to use them. The records, catalogued in the library's public on-line catalog, include maps from Public Works and Transportation, files maintained by former County Council members, records of boards, committees and commissions, and official correspondence of former County Executives.

The Archives is open to the public Monday through Friday, 8:30 a.m. to 4:30 p.m. For more information, call 301-279-1218, or e-mail the Archives ([archinfo@mont.lib.md.us](mailto:archinfo@mont.lib.md.us)). You can also check out the Archives' webpage ([www.mont.lib.md.us/archives.html](http://www.mont.lib.md.us/archives.html)).

## Sign Up Now For Amateur Golf Championships

Montgomery County is hosting its third annual Amateur Championship Golf Tournaments for men, women and seniors. The three tournaments are open to all golfers holding a current USGA approved handicap at any public or private golf course. The tournament schedules are as follows:

Women's tournament: August 7



and 8 at Poolesville Golf Course, fee \$100.

Senior tournament (must be 50 years old): September 13 at Laytonsville Golf Course, fee \$50.

Men's tournament: September 25 and 26 at Little Bennett Golf Course, fee \$100.

For information or an application, call 240-777-6820 or 6821.



## Health Yourself Watered Down

With summer temperatures rising into the 90s and the humidity not far behind, the County's Health Yourself program wants to take this opportunity to remind employees about the importance of drinking plenty of water.

Did you know that you can live up to six weeks without food, but only one week without water? It is recommended that you consume at least eight glasses of water per day. Here are some facts on staying properly hydrated:

- Water is required for breathing. Our lungs must be moist to take in oxygen and release carbon dioxide. It's possible to lose a pint of liquid each day simply by exhaling.
- Water helps convert food into energy.
- Water carries nutrients from the foods we eat and oxygen from the air we breathe to our intestines and cells.
- Water not only lubricates our joints, it also protects and cushions our tissues and vital organs.
- Water helps cool the body through perspiration.
- Water helps the body metabolize fat.
- Water is needed to carry away body wastes.
- Water makes up 83 percent of blood, 22 percent of bones, 75 percent of muscles and 75 percent of the brain.

**You need water to survive  
and to thrive!**

### the **Overtimes**

is published bimonthly by the  
Montgomery County Government,  
Office of Public Information,  
4th Floor, Executive Office Building.

Sue Tucker, Editor  
240/777-6530

## In Memoriam



**Kimberly Ann Dean**, 40, Corrections and Rehabilitation (DOCR), died suddenly on May 22 at her home in Montgomery Village.

Dean began her career 11 years ago with the County as a Correctional Specialist at the Pre-Release Center and later transferred to the CART program where she served as a caseworker. In 1994, after transferring to the Public Service Training Academy, Dean provided new and in-service training to DOCR staff. In 1998, she returned to the Pre-Release Center, where she provided counseling services and lifeskills instruction to offenders and their families.

Dean is survived by her husband, Stephen Buck, and their infant daughter, Emma Lucia Dean Buck. Memorial contributions may be made to the Kimberly Ann Dean Memorial Fund, c/o Navy Federal Credit Union, 820 Follin Lane, Vienna, VA 22180.

**Former County Executive Charles W. Gilchrist**, 62, died on June 24 in Baltimore. He had pancreatic cancer.

Gilchrist served as Montgomery County's second County Executive from 1978 to 1986, when he left politics to become an Episcopal priest working with the urban poor. His first church assignment was in Washington, D.C., where he worked with homeless people in



the Hispanic community and helped immigrants deal with the government. In his own words, Gilchrist described his dramatic change in professions as, "...substituting one form of public service for another."

Gilchrist is survived by his wife, Phoebe, three children and two grandchildren.

**Lance Lien**, 59 retired from Public Works and Transportation, passed away on June 9, after an extended struggle with leukemia.

Lien worked for Montgomery County for 28 years and retired in 1994. His wife Carol (Treasury Division) and his family would like to express their thanks and appreciation for all the kind words, thoughts and prayers of support they have received from so many employees and retirees.



**Burnett Tyiska**, 46, County Executive's Office, passed away on July 5, 1999. Tyiska began his career with Montgomery County in

1988 with the Department of Recreation. He then moved on to the County Executive's office where he worked for the past 10 years. Seriously injured in a car accident in 1979 which left him a paraplegic, Tyiska nonetheless remained active. Among his numerous activities were playing wheelchair basketball and volunteering with various organizations. He is survived by his wife, Cheryl, a daughter and one grandchild.

## Make A Difference on Community Service Day

Even though October is still a few months away, Volunteer Partnership Montgomery is starting to match up volunteers to projects for the 13<sup>th</sup> annual Montgomery County Community Service Day. This year's event will be held on Saturday, October 23.

This is a great opportunity for individuals, families, schools, neighborhoods, church groups, civic groups or businesses

to join together and work on a project that benefits the community. Organize your own project or call the Partnership office and they will match you up with one of many projects currently registered. Even if you are organizing your own project, contact their office so your project can be registered.

For more information, call 240-777-2621.

## Overheard On the Elevator

Best wishes to **LINDA CHENG**, Permitting Services, and **LEWIS CUTSAIL**, Public Works and Transportation, who were married on June 11.

**Lt. Col. THOMAS D. EVANS**, retired from the Montgomery County Department of Police, effective August 1. Evans joined the department in 1975 and moved up through the ranks to captain in 1993, serving as commander of the Germantown District station. He was promoted to major in 1995 and served as chief of the Management Services Bureau. He has served as Acting Chief since the retirement of Carol Mehrling in February of this year.

After 21 years with the Department of Libraries, **BARBARA HARR** has moved on to serve as the Director of Development for the District of Columbia's Public Libraries. During her years with Montgomery County, Harr worked closely with the Friends of the Library to reach out to the surrounding community and channel corporate and individual efforts to benefit the public libraries and Montgomery citizens.

Best wishes go to **SCOTT GUTSCHICK**, Fire and Rescue Services, and his wife Belle, who are the proud new parents of Christopher Kenneth, born June 25. The Gutschicks also have a four-year-old daughter, Brooke.

**MARILYN BROWNING**, Fire & Rescue Services, is proud to announce that her daughter, Heidi, was chosen as the first runner-up in the Miss Fire Prevention competition at the annual Maryland State Firemen's Association Convention in Ocean City, Md.

Congratulations to **DAVID BERNSTEIN**, Finance, and his wife Stephanie, who recently traveled to

China to adopt their daughter Jia Li Marie, eight months old. Arriving in Beijing on the day that the Chinese Embassy in Belgrade was hit by NATO bombs, Bernstein reports that due to the humanitarian nature of their travel they encountered few problems during their visit. Daughter and parents are doing fine.

Montgomery County's Master Recycler/Composter (MR/C) Volunteer Program is featured in the U.S. EPA's new publication titled "Service Learning: Education Beyond the Classroom." The MR/C program, part of the Division of Solid Waste Services, is managed by **SUSANNE BRUNHART**. Profiled is the MR/C involvement of high school volunteers in Household Hazardous Waste Collections, where students direct traffic, survey participants, and hand out recycling literature.

**KATHLEEN MALLET**, Health and Human Services, served as a panelist for the nationally broadcast FDA satellite training course on Traceback of Fresh Produce and Other Commodities.

Kudos to **ESTHER BOWRING**, Division of Solid Waste Services, who was recently awarded the "Dwight Copenhaver Recycler of the Year" award from the Maryland Recycles Coalition. Bowring received the award for her "extraordinary contributions and dedication to further recycling in the State of Maryland."

**HARRIETT HENDERSON**, Director of Public Libraries, was recently installed as the new president of the Public Library Association (PLA) — an 8,500 member division of the American Library Association. Henderson has served as Libraries Director since October 1997, and has been an active member of PLA since 1973, chairing several key committees.

## OHR Notes

### Office of Human Resources

#### Tuition Assistance

Would you like to complete your college degree or improve your job skills? The County may be able to help through its educational assistance programs. FY 00 funds are now available, so find out more about using tuition assistance to further your education this fall. Call OHR at 240-777-5116 for a fact sheet with information on eligibility, program features, and application procedures.

#### Diversity Day

The County will celebrate its **Fifth Annual Diversity Day** on Wednesday, October 27, 1999. Planning for this exciting event is well underway, but we still need volunteers. Develop your organizational and leadership skills by participating on the Diversity Day planning committee, which meets 2 or 3 times a month. Contact the EEO/Diversity Team at 240-777-5110 for more information.

#### When a Dependent Becomes 19

The County's health insurance plans allow employees to cover dependent children over age 19 (up to age 26) *if they're full-time students or disabled*. If your dependent child is 19 and isn't a full-time student, please notify OHR right away at 240-777-5112. We'll provide information on continued health coverage under COBRA.

#### Personnel Forms

When submitting new Personal Data Forms, beneficiary forms, or tax forms, please make sure you include your Social Security Number on the forms and sign them in ink. Keep a copy of any form you submit.

#### Blood Donations

Consider giving blood, the gift of life. The County makes it easy by providing up to three hours of administrative leave to blood donors. Up-coming dates for donations are August 11, 1999 at the EOB lobby auditorium and September 8, 1999 at the Rockville City Hall, Council Chamber. Blood may be given from 9:30 a.m. to 3:30 p.m. To make an appointment or for more information, call OMS at 240-777-5118.



### WASTE REDUCTION TIP

**Switch to reusable shopping bags for your grocery shopping. It greatly reduces your waste.**



**HOUSE FOR SALE** – Baltimore. Duplex, 3-bdr., colonial style, finished rec room, good neighborhood. Walk to stores, restaurants, near light train and Inner Harbor. \$115,000. Call Vera, 301-384-9663 or email, [dr Ricci@aol.com](mailto:dr Ricci@aol.com)

## Backpage Bargains

County employees may submit ads, non-commercial only, with name and home and office phone number to Information Office, 4th floor, EOB. **Ads may appear one time only.** Deadline for the next issue is August 27.

**WATERBED** – king-size, waveless, dual bladder, six years old. Good condition. \$100. Call 301-253-2967.

**FOR SALE** – professional table tennis table. \$150. Call Randy, 240-401-2631.

**TOWNHOUSE FOR SALE** – Germantown. Three finished levels, 3-bdr., 2 bath. Neutral colors with new carpet, AC and water heater. Close to 270, schools, shopping. \$107,000. Will assist with closing costs. Call 301-916-5919.

**'89 PONTIAC L6000** – 4-dr., AC, all power, tilt wheel, maintained, extra set of tires/rims. One owner. Best offer over \$3,000. Call Cheryl, 240-777-3908.

**'92 HONDA ACCORD LX** – 4-dr. sedan, moonroof, AC, power windows, AM/FM cassette, new tires, alloy wheels, alarm, phone ready, garage-kept, one owner. 77k original miles. \$8,000/best offer. Call 301-854-1421 or 301-615-3404.

**'94 FORD TAURUS** – good condition, champagne color, runs good. 115k miles. \$2,800. Call Carol, 240-777-4192.

**'89 DODGE COLT** – blue, auto, A/C, AM/FM stereo cassette. One owner, low mileage, runs well. Best offer. Call Abdul, 301-379-5799.

**'91 FORD TAURUS GL** – V6 auto, lt. blue, looks good inside and out. Runs great. \$2,800. Call Kay, 240-777-5811.

**'85 HONDA CIVIC SW** – auto, A/C, cassette player. MD inspected, good condition. \$1,200/best offer. Call 240-777-1361 or 301-977-5954.

**'92 CHEVROLET BERETTA** – maroon, 2-dr., loaded with extras, excellent condition. 65k miles. \$5,000/best offer. Call Paula, 240-777-1326 or 301-417-0181.

**FOR SALE** — '96 Chevy Blazer – 4x4LS, loaded, great condition, 54k miles, \$14,800.

**'88 Citation Laser** – 21' red sport boat, 270 HP Magnum 350, needs engine work, \$4,000. Also, **air conditioner** window unit, \$50. Call Jeri, 240-777-7227.

**'93 HONDA 50cc** – minibike, low hours, runs great, 3-spd. auto. \$800. Call Pete, 301-370-3657.

**FOR SALE** – living room set, black & gold, \$200. Lamp table w/glass, \$35. Four piece coffee table set, \$50. Girls' clothing, 2T-3T, \$100. Ladies' shoes, size 8½, clothing, size 8, \$100. Computer desk, white, \$60. Custom drapes, 4 sets, \$350. File cabinet, 2-drawer, \$10. Comforters, \$10 ea. Call Angel, 301-924-3506 or 301-962-5454.

**FOR SALE** – antique oak refractory table and four chairs, 1930's repro of Arts & Crafts style. \$600. Call 301-681-0943.

**FOR SALE** – dining table w/six chairs, \$99. Two-piece china cabinet, \$125. Entertainment center, \$40. Scan book cabinet, \$75. Also, misc. items. Call 240-777-3265 or 301-926-3001, eves.

**BICYCLE** – men's 10-spd. road bike/racer. Excellent condition, 21" frame, 27" wheels. \$49. Call John, 240-777-7206.

**BICYCLE** – Dyno high quality for boys, ages 5-7, chrome, dirt bike design. Hardly used. \$40. Call Tom, 301-565-7317.

**BABY STROLLER** – Aprica, navy blue/green plaid, excellent condition. Used one year, like new. \$150. Call Lara, 301-407-0029.

**DISHES** – Pfaltzgraff dishes (Trousseau), large set, \$150. Also, Noritake china (Rothschild), 8 place settings & extras, \$300. Best offer on both. Call Amy, 240-777-7618.

**AIR CONDITIONER** – "sash type," 18,000 BTUs unit, 220 volt, 9.5 seer. Used two summers. Paid \$515, asking \$300/best offer. Call 301-231-0558.

**SUPER NINTENDO** – three controllers, 15 games. \$75. Call Allie, 301-587-6480, eves., or Rosemary, 240-777-4146.

**QUILTING SUPPLIES** – new fabric, stencils, templates, quilting thread. Call Janet, 301-208-9353.

**GERMAN SHEPHERDS** – male & female, for adoption or foster care. Call 301-977-4970.

# The 23<sup>rd</sup> Annual Washington Irish Folk Festival

Labor Day weekend,  
September 4 & 5

At the Montgomery County Fairgrounds  
Call **301-565-0654** for more information





## And The New Number Is...

More than half of the County government's phone numbers changed on June 28 and switched over to a new "240" area code and "777" or "773" prefix. New employee phone numbers are available on the County website under the "phone book" button.

The new phone system will ultimately improve the County's service to the public.

"The system will be more reliable, more cost effective, and will ensure that County workers have the voice-mail and other communications tools they need to better serve our residents," said Chief Administrative Officer Bruce Romer.

The new private branch exchange (PBX) phone system, a product of Lucent Technologies, is Y2K compliant and can accommodate emerging technologies such as video conferencing, as well as future expansion as the need for additional voice-mailboxes and fax machines increases.

The new system accommodates voice mailboxes for police officers and other County employees who do not currently have this service; offers caller ID; and allows for an enhanced internal 911 system. The system also features a group paging system, a four-hour power backup and full product support by the vendor.

Following are the most frequently requested phone numbers:

For employees who live outside of the County, the following "800" numbers are available:

1-800-343-7880 – to check voicemail

1-800-508-3492 – County information

1-800-732-3327 – transit service

1-800-828-1930 – police headquarters

1-800-979-3330 – "279" voicemail

### EMERGENCY AND NON-EMERGENCY PHONE NUMBERS:

Police & Fire Emergency ..... 911  
Police Non-Emergency ..... 301-279-8000  
Fire Non-Emergency ..... 240-777-0744

**ASSESSMENTS OFFICE** ..... 301-279-1355

**BOARD OF APPEALS** ..... 240-777-6600

**BOARD OF LIQUOR LICENSE  
COMMISSIONERS** ..... 240-777-1999  
Complaint Hotline ..... 240-777-1986

**CIRCUIT COURT**  
General Information ..... 240-777-9400  
Business Licenses ..... 240-777-9460  
Clerk of Circuit Court ..... 240-777-9466  
Family Department ..... 240-777-9060  
Jury Office ..... 240-777-9090  
Land Records ..... 240-777-9477  
Marriage License Division ..... 240-777-9450  
Register of Wills ..... 240-777-9600

**COMMUNITY USE OF  
PUBLIC FACILITIES** ..... 240-777-2706  
Emergency Line ..... 240-777-2727

**CORRECTION &  
REHABILITATION** ..... 240-777-9975  
Alternative Community Services .... 301-279-1232  
Detention Center ..... 240-777-9960  
Pre-Release Services Division ..... 301-468-4200  
Pre-Trial Services Division ..... 301-279-1243

**COUNTY ATTORNEY** ..... 240-777-6700

**COUNTY COUNCIL** ..... 240-777-7900  
Council Public Hearings ..... 240-777-7931  
Individual Council Members ..... 240-777-7907  
Legislative Information Services .... 240-777-7910  
Public Information/Media  
Relations ..... 240-777-7939

**COUNTY EXECUTIVE** ..... 240-777-2500  
TTY (Hearing Impaired) ..... 240-777-2544  
Community Outreach:  
African American Affairs  
Liaison ..... 240-777-2523  
Asian American Liaison ..... 240-777-2524  
Hispanic Affairs Liaison ..... 240-777-2525  
Criminal Justice Information ..... 240-777-2585  
Information & Referral  
(For numbers not listed  
and general inquiries) ..... 240-777-1000  
Planning Implementation ..... 240-777-2590  
Volunteer & Community Service  
Center ..... 240-777-2600

**DISTRICT COURT**  
Rockville Court ..... 301-279-1526  
Silver Spring Court ..... 301-608-0660

**ECONOMIC DEVELOPMENT** ..... 240-777-2000  
Small Business ..... 240-777-2035  
Agricultural Services ..... 301-590-2823  
Cooperative Extension  
Service ..... 301-590-9638  
Soil Conservation ..... 301-590-2855

**ELECTIONS**  
Voting Information  
(24 hrs.) ..... 240-777-VOTE

**ENVIRONMENTAL  
PROTECTION** ..... 240-777-7700  
Illegal Dumping  
(24 Hours Hotline) ..... 240-777-3867

**FINANCE**  
Cashier's Office ..... 240-777-8970  
Parking Violation Collection ..... 240-777-8960  
Real & Personal Property Tax Info .. 240-777-8950  
Transfer Office (real property  
tax certification) ..... 240-777-8995  
TTY (Hearing Impaired) ..... 240-777-8946

**FIRE & RESCUE SERVICES** ..... 240-777-2400  
Emergencies ..... 911  
Non-Emergencies ..... 240-777-0744  
Community Safety Education ..... 240-777-2448  
Fire Marshal ..... 240-777-2441  
Volunteer Fire and  
Rescue Services ..... 240-777-2400

**HEALTH AND HUMAN  
SERVICES** ..... 240-777-1245  
TTY for Hearing Impaired ..... 240-777-1245

**Adult Mental Health And  
Substance Abuse Services**  
Addiction Services Coordination .... 301-279-1332

**Adult Mental Health  
Services** ..... 240-777-3351/240-777-1519

**Aging And Disability Services**  
Information and Assistance  
Unit ..... 240-777-3000  
TTY for Hearing Impaired ..... 240-777-3075  
Adult Protective Services  
(24 hours) ..... 240-777-3000  
TTY for Hearing Impaired ..... 240-777-3075

**Children, Youth And Family Services**  
Child Care Referrals- LOCATE ..... 301-279-1773  
Child Care Subsidy Programs ..... 240-777-1177  
Child Welfare Services ..... 240-777-3500  
Child Abuse & Neglect  
Reporting Line (24 hours) ..... 240-777-4417  
TTY for Hearing Impaired ..... 240-777-3556  
TTY for Hearing Impaired  
(after 5 p.m.) ..... 240-777-4815  
School Health Services ..... 240-777-1550  
Substance Abuse/Mental  
Health Screening ..... 240-777-1430

**Crisis, Income And Victim Services**  
Crisis Center Hotline (24 hrs.  
Telephone & Walk In) ..... 301-315-4000  
TTY for Hearing Impaired  
(24 hrs.) ..... 240-777-4815  
Abused Persons Crisis Line  
(24 hrs.) ..... 301-315-4673  
Rape-Sexual Assault Victim  
Crisis Line (24 Hours) ..... 301-315-4357  
Abused Persons Program ..... 240-777-4195  
Victim Assistance &  
Sexual Assault ..... 240-777-1355  
Emergency Housing Services  
Germantown Office ..... 240-777-4448  
Rockville Office ..... 240-777-4550  
Silver Spring Office ..... 240-777-3075  
Family Self-Sufficiency ..... 240-777-4500  
Income Supports Services  
Germantown Office ..... 240-777-3071  
Rockville Office ..... 240-777-4600  
Silver Spring Office ..... 240-777-3100

# And The New Number Is...

## Public Health Services (continued)

Communicable Disease and Epidemiology .....	240-777-1790
Disease Control Services/Birth and Death Records .....	240-777-1755
HIV/AIDS Services .....	240-777-1869
Immunization Hotline-Recorded Info .....	240-777-1520
Lyme Disease & Rabies Information .....	240-777-1755
Tuberculosis Control & Refugee Health Services .....	240-777-1800
Sexually Transmitted Diseases .....	240-777-1760
Community Health Centers	
Germantown Health Center .....	240-777-3380
Piccard Drive Health Center .....	240-777-3987
Silver Spring Health Center .....	240-777-3160
Health Choice - Client Services Center .....	240-777-1635
Dental Services .....	240-777-1875
Women's Cancer Control .....	240-777-1750
Food Service/Swimming Pool Licenses .....	240-777-3986
Nursing Home Licenses .....	240-777-3986
Rat Complaints .....	240-777-3986

## HOUSING AND COMMUNITY

<b>AFFAIRS</b> .....	240-777-3600
Moderately Priced Housing .....	240-777-3600
MPDU/Code Enforcement .....	240-777-3600
Landlord/Tenant Affairs .....	240-777-3636
Consumer Affairs .....	240-777-3636
Cable TV .....	240-777-3636
Child Safety Hot Line .....	240-777-3660

## HOUSING OPPORTUNITIES

<b>COMMISSION</b> .....	301-929-6700
-------------------------	--------------

## HUMAN RELATIONS

<b>COMMISSION</b> .....	301-468-4260
Complaints .....	301-468-4265
TTY (Hearing Impaired) .....	301-468-4198

## HUMAN RESOURCES

Job Listing Recording .....	240-777-5120
TTY (Hearing Impaired) .....	240-777-5126

## INFORMATION SYSTEMS AND

<b>TELECOMMUNICATIONS</b> .....	240-777-2900
---------------------------------	--------------

## INSPECTOR GENERAL

.....	240-777-8240
-------	--------------

## INTERGOVERNMENTAL

<b>RELATIONS</b> .....	240-777-6550
Annapolis (January-April) .....	301-261-2461

## LEGISLATIVE OVERSIGHT

.....	240-777-7990
-------	--------------

## LIBRARIES

Friends Of The Library .....	240-777-0020
------------------------------	--------------

## Branch Libraries:

Aspen Hill .....	301-871-2094
Bethesda Regional .....	301-986-4300
Chevy Chase .....	301-986-4313
Damascus .....	301-253-5100
Davis .....	301-897-2200
Fairland .....	301-421-5400
Gaithersburg Regional .....	301-840-2515
Germantown .....	240-777-0110
Kensington Park .....	301-897-2211
Little Falls .....	301-320-4880
Long Branch .....	301-565-7410
Mobile Services .....	301-565-7689
Noyes Children's Library .....	301-929-5533

Olney .....	301-570-1232
Poolesville .....	301-972-7800
Potomac .....	301-983-4475
Rockville Regional .....	240-777-0140
Silver Spring .....	301-565-7689
Special Needs Library .....	301-897-2212
Telephone Reference Service .....	240-777-0001
Twinbrook .....	301-279-1980
Wheaton Regional .....	301-929-5520
White Oak .....	301-622-2492

## LIQUOR CONTROL

Board of License Commissioners .....	240-777-1999
Retail Stores:	
Auburn Avenue .....	301-986-4366
Bethesda .....	301-657-0601
Burtonsville .....	301-476-7666
Cabin John .....	301-983-4459
Chevy Chase .....	301-657-0601
Cloverly .....	301-989-1914
Flower .....	301-565-5842
Gaithersburg .....	301-840-2340
Germantown .....	301-601-0956
Grove .....	301-840-2749
Kensington .....	301-929-5479
Kingsview .....	301-601-0956
Leisure World .....	301-929-5476
Milestone .....	301-601-1670
Montgomery Village .....	301-840-2353
Montrose (Montrose Crossing) .....	301-468-4489
Muddy Branch .....	301-840-2356
Olney .....	301-570-3883
Pike .....	301-279-1575
Potomac .....	301-983-4462
Quince Orchard Plaza .....	301-840-2374
Twinbrook .....	301-279-1549
Westwood .....	301-657-0845
Wheaton .....	301-929-5482
White Oak .....	301-681-4304

## MANAGEMENT & BUDGET

.....	240-777-2800
-------	--------------

## PARK & PLANNING

<b>COMMISSION</b> .....	301-495-4600
Publications & Information .....	301-495-4610

## PERMITTING SERVICES

Building/Electrical Inspections .....	240-777-6210
Plan Review .....	240-777-6200
Zoning Information .....	240-777-6240
Building Permits/Status .....	240-777-6260
Signs .....	240-777-6257

## Vendor/Benefit Performance

Information .....	240-777-6256
-------------------	--------------

## Zoning/Building Electrical

Complaint Line .....	240-777-6259
----------------------	--------------

## Sediment/Stormwater

Plan Review .....	240-777-6320
Sediment/Stormwater Inspections .....	240-777-6266
Subdivision Plan Review .....	240-777-6298
Subdivision Inspections .....	240-777-6295
Well & Septic .....	240-777-6300

## POLICE DEPARTMENT

Emergencies .....	911
Non-Emergencies .....	301-279-8000
Media Services .....	240-773-5030
Crime Solvers .....	240-773-5038
Bethesda District Station .....	301-652-9200
Germantown District .....	301-840-2650
Rockville District .....	301-279-1591
Silver Spring District .....	301-565-7744
Wheaton District Station .....	240-773-5500

Community Outreach .....	301-840-2585
Animal Control & Humane Treatment .....	301-279-1066

## PROCUREMENT OFFICE

Procurement Information Line .....	240-777-9904
MFD Information Line .....	240-777-9913
TTY (Hearing Impaired) .....	240-777-9956

## PROPERTY TAX ASSESSMENT

<b>APPEALS BOARD</b> .....	301-279-8333
----------------------------	--------------

## PUBLIC INFORMATION OFFICE

General Information .....	240-777-1000
Media Relations .....	240-777-6530

## PUBLIC WORKS &

<b>TRANSPORTATION</b> .....	240-777-7170
-----------------------------	--------------

Highway Services .....	240-777-ROAD
------------------------	--------------

Landfill and Transfer Station .....	240-840-2370
-------------------------------------	--------------

## Trash & Recycling Collection

Information .....	240-777-6410
-------------------	--------------

Recycling Information Line .....	240-777-6400
----------------------------------	--------------

Recycling Hotline .....	240-590-0046
-------------------------	--------------

Traffic Operations .....	240-777-2190
--------------------------	--------------

Parking .....	301-565-7696
---------------	--------------

Transit Information Center .....	240-777-RIDE
----------------------------------	--------------

TTY (Hearing Impaired) .....	240-777-5869
------------------------------	--------------

Pulse/Rotary Phone Users .....	240-777-5871
--------------------------------	--------------

## Accessible Ride-On

Reservations .....	1-800-732-3327
--------------------	----------------

Commuter Services Hotline .....	301-770-POOL
---------------------------------	--------------

## RECREATION

.....	240-777-6804
-------	--------------

Aquatics .....	240-777-6860
----------------	--------------

Camps and Playgrounds .....	240-777-6930
-----------------------------	--------------

Classes .....	240-777-6900
---------------	--------------

## Community Centers:

Bauer Drive .....	301-468-4015
-------------------	--------------

Clara Barton .....	301-229-0011
--------------------	--------------

East County .....	301-572-7004
-------------------	--------------

Germantown .....	301-601-1680
------------------	--------------

Good Hope .....	301-989-1210
-----------------	--------------

Leland .....	301-652-2249
--------------	--------------

Long Branch .....	301-431-5702
-------------------	--------------

Longwood .....	301-570-1200
----------------	--------------

Plum Gar .....	301-601-0966
----------------	--------------

Potomac .....	301-983-4471
---------------	--------------

Rosemary Hills .....	301-565-7308
----------------------	--------------

Ross J Boddy .....	301-570-1204
--------------------	--------------

Scotland .....	301-983-4455
----------------	--------------

Upper County .....	301-840-2469
--------------------	--------------

Wheaton .....	301-929-5500
---------------	--------------

Community and Special Events .....	240-777-6804
------------------------------------	--------------

Seniors Programs .....	301-468-4540
------------------------	--------------

Sports .....	240-777-6870
--------------	--------------

Teens, Adventure Therapeutics .....	240-777-6960
-------------------------------------	--------------

## REGIONAL SERVICES CENTERS

Bethesda-Chevy Chase .....	301-986-4325
----------------------------	--------------

Eastern Montgomery .....	301-989-1230
--------------------------	--------------

Mid-County .....	240-777-8100
------------------	--------------

Silver Spring .....	301-565-7300
---------------------	--------------

Enterprise Zone .....	301-565-7300
-----------------------	--------------

Redevelopment Project .....	301-565-7300
-----------------------------	--------------

Upcounty .....	240-777-8000
----------------	--------------

## REVENUE AUTHORITY

.....	301-762-9080
-------	--------------

## SHERIFF'S OFFICE

.....	240-777-7000
-------	--------------

## STATE'S ATTORNEY

.....	240-777-7300
-------	--------------

## WOMEN, COMMISSION FOR

Counseling and Career Center .....	301-279-1800
------------------------------------	--------------